

Chick-fil-A Card Replacement Form for:

Please check the appropriate box:

Damaged or Unreadable Cards

Complete the information requested below and sign, date, and mail your fully completed form, along with your **damaged or unreadable card**, to:

CFA Servco, Inc.
5200 Buffington Road
Atlanta, GA 30349-2998

For properly submitted claims, a new Chick-fil-A Card will be issued for the amount remaining on the damaged or unreadable card at the time of deactivation. Please allow 2-4 weeks for delivery of replacement card.

Lost or Stolen Cards

If your Chick-fil-A Card has been lost or stolen:

- Call 1-404-305-7700 immediately to report the card lost or stolen.
- Complete the information requested below and sign, date, and mail your fully completed form, along with your **(1) original sales receipt** and **(2) original Activation Receipt**, to:

CFA Servco, Inc.
5200 Buffington Road
Atlanta, GA 30349-2998

A properly submitted claim must include the sales and activation receipts. A new Chick-fil-A Card will be issued for the amount remaining on the lost or stolen card at the time of deactivation. Please allow 2-4 weeks for delivery of replacement card.

Chick-fil-A Card from Retail store (White Card with Chick-fil-A script in Red)

If you purchased your Chick-fil-A Card from a retail store other than a Chick-fil-A restaurant and it is inactive with no balance, then please complete the information requested below. Please sign, date, and mail your fully completed form, along with your **original sales receipt and activation receipt** to:

CFA Servco, Inc.
5200 Buffington Road
Atlanta, GA 30349-2998

A properly submitted claim must include the sales and activation receipts - no exceptions will be made. Please keep your Chick-fil-A Card until the issue has been researched and you have been contacted by CFA Servco, Inc. regarding any resolution. Please allow 2-4 weeks for a response to your claim.

Customer Information

Name

Address

City, State, Zip

Phone Number

Chick-fil-A Card Number

By signing below, I hereby certify under penalty of law that the information provided by me above is true and correct, that I purchased or received as a gift the above-noted Chick-fil-A Card, and I am the lawful holder of the card.

Signature

Date