

Chick-fil-A Gift Card Replacement Form for:

Please check the appropriate box. Submit completed form to:

Chick-fil-A, Inc.
Treasury Department
Attention: Gift Cards
5200 Buffington Road
Atlanta, GA 30349-2998

Damaged or Unreadable Gift Cards

Complete the information requested below and sign, date, and submit your fully completed form, along with your **damaged or unreadable card** to the above address. For properly submitted claims, a new Chick-fil-A Gift Card will be issued for the amount remaining on the damaged or unreadable card at the time of receipt. Please allow 4-5 weeks after the Replacement Request is received by the Gift Card department for delivery of any replacement gift card.

Lost or Stolen Gift Cards / Inactive Gift Card / Activation Slip number does not match gift card number

If your Chick-fil-A Card has been lost or stolen, is Inactive or does not match the activation slip then complete the information requested below and sign, date, and submit your fully completed form, along with your **(1) original sales receipt** and/or **(2) original Activation Receipt** to the above address. **A properly submitted claim must include the sales and/or activation receipts.** A new Chick-fil-A Gift Card will be issued for the amount remaining on the lost or stolen card at the time of receipt. A new Chick-fil-A Gift Card will be issued for your Inactive gift card once the purchase is confirmed at the restaurant. Please allow 4-5 weeks after the Replacement Request is received by the Gift Card department for delivery of any replacement gift card.

Chick-fil-A Gift Card from Retail store (Gift Card with Chick-fil-A script in Red) Inactive

If you purchased your Chick-fil-A Gift Card from a retail store other than a Chick-fil-A restaurant and it is inactive with no balance, then please complete the information requested below. Please sign, date, and submit your fully completed form, along with your **original sales receipt and/or activation receipt** to the above address. **A properly submitted claim must include the sales and activation receipts, no exceptions will be made.** Please keep your Chick-fil-A Gift Card until the issue has been researched and you have been contacted by Chick-fil-A, Inc. regarding any resolution. Please allow 4-5 weeks after the Replacement Request is received by the Gift Card department for a response to your claim and or the delivery of a replacement gift card.

Hanger Piece of Chick-fil-A Gift Card from Retail store

The hanger piece is used by the retail store to display the gift cards on a rack in the store. The numbers on the back of the Hanger Piece with the bar code is not the Chick-fil-A gift card number. The actual Chick-fil-A gift card should have been attached below the hanger piece and this **bottom portion** is what contains the value and should be presented at our Chick-fil-A restaurants as payment. Please complete the information requested below and **submit your completed form along with the Hanger Piece and purchase receipt to the above address.** A new Chick-fil-A Gift card will be issued for the remaining balance on the gift card at the time of receipt. Please allow 4-5 weeks after the Replacement Request is received by the Gift Card department for the delivery of a replacement gift card.

Customer Information

Name

Address

City, State, Zip

Phone Number

Chick-fil-A Gift Card Number

By signing below, I hereby certify under penalty of law that the information provided by me above is true and correct, that I purchased or received as a gift the above-noted Chick-fil-A Gift Card, and I am the lawful holder of the card.

Signature

Date